

CUSTOMER SATISFACTION STUDY

ECO ADVANTAGE
(Phoenix, Arizona)

VERIFIED SERVICE REPORTS

MARCH 2011

Certified Audit of Circulations, Inc.
155 Willowbrook Boulevard
Wayne, NJ 07470

Certified Audit
CAC
of Circulations

CUSTOMER SATISFACTION STUDY

In conformance with its Auditing Rules, Certified Audit of Circulations Inc. conducted a customer satisfaction study for the **Eco Advantage** Company, as detailed below:

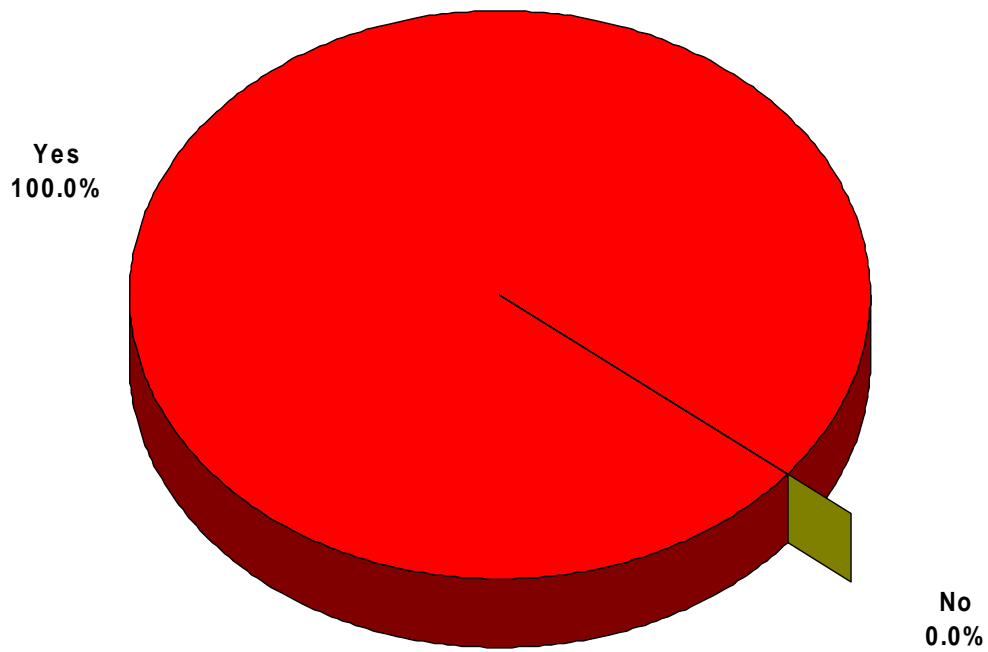
PURPOSE: Independent study was conducted to determine the customer satisfaction of services provided by **Eco Advantage**.

METHODOLOGY: Primary market was defined by customers within the **Eco Advantage** service area. Respondents within the area were randomly selected from electronic customer lists. Only adult members of residential households were eligible as respondents. In total, 75 telephone interviews were conducted March 29 through March 30, 2011.

FINDINGS: Complete findings of this study, conducted on behalf of Verified Service Reports, are contained within.

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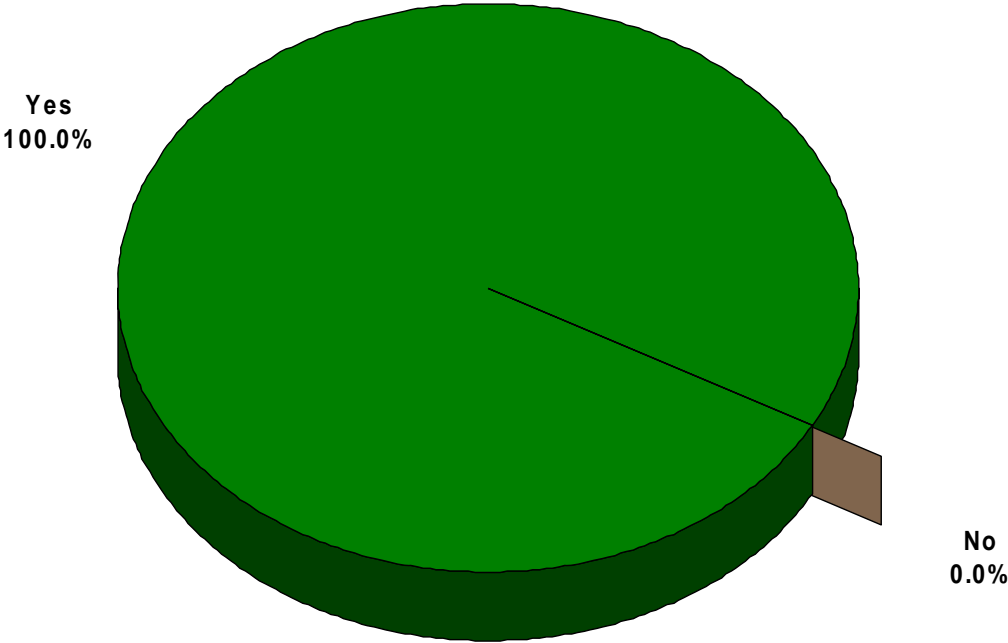
1. Did Eco Advantage provide service for you?



Yes	75
No	--
Total	75

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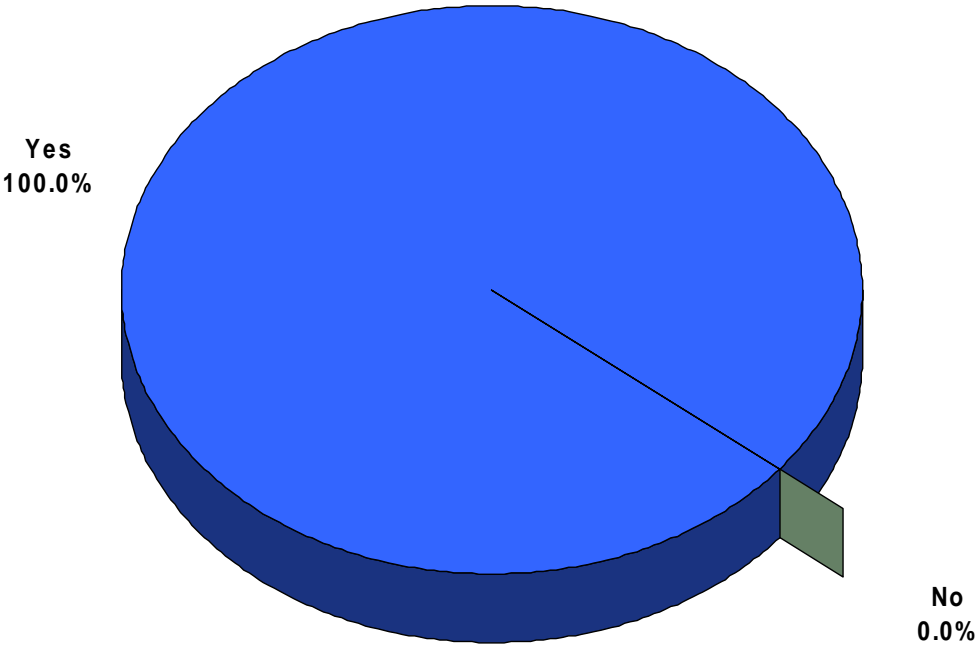
2. Were you happy with their service?



Yes	75
No	--
Total	75

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3. Would you use them again or recommend them to a friend?



Yes	75
No	--
Total	75